

QUALITY POLICY

PTC Industries is committed to being a global leader in the manufacturing of engineered metal components by leveraging innovative, sustainable, and technologically advanced processes. Quality at PTC extends beyond compliance with standards—it embodies our dedication to excellence in products, work environment, and customer experience. We believe that our commitment to quality directly impacts the success of our customers and stakeholders. We are committed to:

Customer Focus

Consistently meet and exceed customer expectations by delivering defect-free products and services that comply with international standards.

Engage in proactive risk management and continual feedback mechanisms to ensure sustained customer satisfaction.

Continuous Improvement & Operational Excellence

Implement a robust Quality Management System (QMS), integrating Lean Manufacturing principles to eliminate waste, improve efficiency and enhance productivity.

Drive Six Sigma projects to achieve data-driven defect reduction, process optimization and quality enhancement.

Empowered Workforce

Foster a safe, inclusive and growth-oriented work environment, encouraging employees to actively contribute to quality and process improvement initiatives.

Provide ongoing training and resources to enhance skill development, Lean Six Sigma capabilities and innovation.

Leadership & Governance

The management is dedicated to driving a culture of accountability and continuous improvement through strategic planning, periodic audits and management reviews.

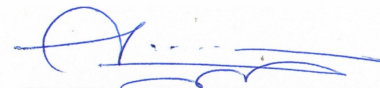
Quality performance is a shared responsibility, and leadership ensures the alignment of resources, policies and technology to achieve intended outcomes.

Sustainability & Compliance

Committed to environmentally responsible manufacturing by reducing energy consumption, optimizing material usage, and minimizing waste.

Ensured compliance with regulatory and statutory requirements to support global sustainability initiatives.

Mr. Sachin Agarwal



Chairman & Managing Director

Date : 01-03-2025